

NOTICE
TO ALL UTILITY CUSTOMERS

Delinquent Utility Bills are due by 5:00 p.m. on the
4th of Each Month

(If the 5th falls on a Sunday or Monday Utility Bills are Due by
5:00 p.m. the Friday before)

All payments or payments from OTHER AGENCIES
Must be received by 5:00 p.m. on the 4th
(If the 5th falls on a Sunday or Monday Payments are Due by
5:00 p.m. the Friday before)

OR

They will be Administratively Disconnected
at 5:00 p.m. on the 4th
With Physical Disconnection on the 5th at 8:00 a.m.

***This means that at 8:00 a.m. on the 5th your
utilities are already disconnected (whether
physically disconnected or not)***

And RECONNECT FEES will be assessed at
that time (\$10 per service)

IF utilities are reconnected after 4:00 p.m. or on
a weekend additional fees will be assessed and
collected BEFORE reconnection

**This is now the standing policy of the City of Ava
regarding delinquent utility bills!**

****There will be NO EXTENTIONS!****